

## **Minutes of Meeting of VPB Management and Members of BBCMUG October 10th, 2012 in the BBCM members lounge**

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In attendance from VPB: Malcolm Bromley, Gordon Barber, Peter Kuran

In attendance from BBCMUG: Zenon, Grant, Chris, Sean, Ken, JC, Maria, Mark

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Introductions and meeting begins at 1:00 PM

Mr. Bromley stated as an opening comment that the management from VPB were in attendance in order to listen to the issues we have brought to light recently, and today and to schedule more meetings in the near future to explore possible solutions.

Zenon outlined the description of the various and quantity of marina users and issues they face when dealing with the use of the marina as well as dealing with the VPB.

Chris stated that the denuding of facilities and extraction of every cent has become intolerable.

Sean presented a printed slideshow to further point out the deficiencies, arbitrary pricing, etc

Chris presented the survey of BBCM members priority concerns, an example of an electricity bill and survey of comparitors (Coal Harbour and Heather Civic)

Grant presented and requested immediate action on the following items:

- Price freeze to April 2012 level
- Elimination of the 30% surcharge to sublet slips
- Including electrical usage fees in moorage price until an equitable pricing solution is found
- Year round water supply
- Revenue and Budget information
- Long range plan

Mr. Bromley expressed interest in helping with our cause, explaining that the current staff have only been around for 4 years. Also, he explained the revenue structure within the VPB, that they adhere to the "Art of Balance" between revenue generating facilities and money losing facilities, as well as the need for a civil path of communication between the VPB and the BBCMUG.

Mr. Kuran expressed interest in a transparent communication process between our bodies as well as a keen interest to address pressing issues.

Mr. Bromley reiterated and said that at the next meeting he would provide the requested information pertaining to the VPB numbers (money) and further request for info (waiting list) and his desire to deal with facts as are present at this time. Also to provide the historical operating budget for the marina.

Chris requested for a copy of the wait list and list of current boaters as the means to establish a common means of communication. Also, a proposal to have the BBCMUG fee (\$25.00) become part of the marina moorage fees. ie: no cost to patrons.

Mr. Bromley countered by saying that the VPB was willing to use their facility to communicate with all patrons on behalf to the BBCMUG as necessary to distribute information as it becomes available.

JC summarized the meeting herein as such:

- A new start to open and transparent communication between the 2 parties
- A deliberate response to the issues tagged as immediate
- Action items for the next meeting as in Grant's list for immediate resolution and change

Mr. Bromley indicated that he would be personally involved until such time as there would be mutual satisfaction with respect to the grievances brought forth, after which time he would delegate the responsibility to his staff.

Meeting adjourned at 2 PM